

Warm greetings to you from all of us here at Club Mahindra!

These have been truly testing times for all of us and I sincerely hope that you and your family continue to be safe. As the process of unlock gathers momentum in the country, our members have started enjoying their holidays again at the Club Mahindra resorts. Already 25 of our resorts have reopened and are fully operational and over 1000 members and their families have holidayed with us. We have received extremely encouraging feedback from these members.

Our members who holidayed with us expressed their confidence in the elevated safety & hygiene standards we have deployed across all areas of our resorts under the Club Mahindra **Safe Stay** promise. These measures have been certified by **Bureau Veritas**, a recognised world leader in testing, inspection and certification of safety standards. We have taken care in ensuring safety and hygiene through extensive staff training, enhanced sanitation and hygiene protocols, contactless check-in / check-out, physically distant service interactions and highest quality food preparation & service at our resorts.

We understand that our members may have multiple needs like Covid negative certification, insurance, car sanitization, flight bookings, etc. Club Mahindra has worked with several partners to offer its esteemed members exclusive '**Travel with Confidence**' benefits, for a door-to-door stress free holiday planning experience. I am pleased to share some of the details with you:

- **Discounted Covid Test and Certification:** We have tied up with a few trustworthy national labs to offer you discounts on Covid tests which are required for entry into some states.
- **Travel Insurance & Covid Insurance** to keep you stress free during your holiday.
- **Special discounts for renting a car:** You can now rent a car for your holiday to a Club Mahindra resort with exclusive 'Member Only' discounts and cashback offers.
- **Car Sanitization:** We have also organized for discounted car sanitization, before your journey.
- **Flight Bookings:** Members can avail exclusive benefits like flexible cancellation, date change on most major airlines within India, free seat selection and other privileges.

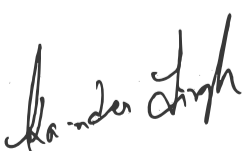
Kindly visit the Club Mahindra website and app for more details on the '**Travel with Confidence**' benefits.

We remain committed to helping you '**Travel with Confidence**' during the 'new normal' and will continue to bring more such offers and benefits, to make your entire holiday experience as smooth and carefree as possible. We would be happy to assist you in case you want more information on inter-state movement, Covid test requirements, our check-in process and other travel queries through our '**Travel with Confidence**' Helpline 1860-210-1111 (Business timings: 9:30 AM to 06:30 PM, Monday - Saturday. Closed on Sundays and Public holidays)

We look forward to seeing you soon and we will make magical moments again, for you and your loved ones, only @ Club Mahindra.

Stay healthy, stay safe & travel with confidence!

Warm personal regards,



**Kavinder Singh**

Managing Director & Chief Executive Officer